

Patient Services Aide



What do they do?

Patient Services Aides help transport patients to and from various nursing and lab units throughout the hospital. Patient Services Aides also assist with moving medical equipment throughout the hospital. The Patient Services Aide is responsible for making sure they are transporting patients safely.

Where do they work?

Patient Services Aides work in hospitals and clinics. They spend most of their time on their feet and being physically active as they transport many patients per shift.

Pay:

According to the U.S. Bureau of Labor Statistics, the average yearly income for Patient Services Aides is \$28,530.



Education:

A high school diploma or GED is required to become a Patient Services Aide.

High School students interested in becoming a Patient Services Aide should take classes in anatomy & physiology, communication, psychology, health and social sciences.

Necessary Skills:

- Ability to communicate effectively with hospital staff, physicians, patients and other guests.
- Efficient time management skills.
- Ability to stand/walk for long periods of time.
- Knowledge of patient safety practices/policies.

Pros of Job:

- Flexible schedule can allow for pursuit of further education.
- Job involves interacting with and helping patients.
- Transferable skills such as communication and customer service are learned and enhanced.
- Provides experience working in a hospital setting.

Certification:

CPR certification is typically required to become a Patient Services Aide. CPR certification can often be obtained through the hiring organization. CPR certification can also be obtained through other non-profit organizations.

American Red Cross:

www.redcross.org

Cost: \$90-\$110

*Classes range from 1.5 hours to 6 hours



UW Health (Emergency Education Center):

www.uwhealth.org/onlineservices/classes/class/viewClass/140

Cost: \$65



Advancement Opportunities:

The hours and flexibility of this job could allow pursuit of post secondary education or additional healthcare training programs.

Certified Nursing Assistant (CNA)

Madison Area Technical College: www.madisoncollege.edu

Average Program Length: 3-6 weeks

Medical Assistant (MA)

Madison Area Technical College: www.madisoncollege.edu

Average Program Length: 1 year

Radiologic Technologist

Edgewood College: www.edgewood.edu

Average Program Length: 2 – 4 years

Job Outlook:

According to the U.S. Bureau of Labor Statistics, employment for Patient Services Aid is expected to grow 11 percent between 2016-2026, which is much faster than the average across all occupations.

Bureau of Labor Statistics, U.S. Department of Labor, *Occupational Outlook Handbook, 2017-18 Edition*, Nursing Assistants and Orderlies, <https://www.bls.gov/ooh/healthcare/nursing-assistants.htm>

